

Experience Impossibly Possible *Peace of Mind* with PCCA Clinical Services

The knowledge, staff, support and resources you need – **exactly when you need them.**

Unlimited access to the most extensive clinical and technical compounding consulting expertise and support in the industry is yours for just **\$16.27 per day** (\$495 per month) — effective January 1, 2025.

 20+ CLINICAL COMPOUNDING PHARMACISTS	 10+ AREAS OF SPECIALTY Adrenals, Dental, Dermatology, ENT, Hospice, HRT, Neurology, Pain, Pediatrics, Thyroid, Sterile, Veterinary, Wound	 24/7 365 DAYS A YEAR AVAILABILITY TO ANSWER YOUR CLINICAL QUESTIONS
 9,000+ FORMULATIONS	 220+ FORMULAPLUS™ STUDIES FOR EXTENDED BEYOND-USE DATES	 3 FORMULATION CALCULATORS

In 2024, our team developed 478 new formulas; revised and updated 6,417 existing formulas; and created 21 new FormulaPlus formulations.

Our continued investment ensures that our Clinical Compounding Pharmacists can help you with:

- Formulation research and development
- Calculations
- Substitution recommendations
- HRT consultations
- Answers to questions about accreditation
- And much more

**To activate your access to PCCA clinical services, contact your
PCCA Key Account Manager — 800.331.2498.**

Frequently Asked *Questions*

About Clinical Services

IS A SEPARATE CLINICAL SERVICES FEE REQUIRED FOR EACH PHARMACY LOCATION I OWN?

Yes. Each individual membership — as you have for each individual location — will need to activate and pay the monthly Clinical Services Fee to continue access.

CAN I START AND STOP CLINICAL SERVICES SUPPORT AT ANY TIME? IS THERE AN ADDITIONAL COST TO DO SO?

Yes. You can discontinue your Clinical Services support and select Limited Membership Benefits at any time. However, you will no longer be eligible to receive Earned Discounts.

If you start Clinical Services now, discontinue, and later reactivate, you will be required to pay a reactivation fee of either the total of the current monthly Clinical Services Fee times the number of months your support was discontinued, or \$2,000 (whichever is lower). You will also be invoiced for the full price of the monthly Clinical Services Fee at the time, regardless of the date on which you reactivate Clinical Services; the cost will not be prorated.

WHEN WILL I BE INVOICED FOR THE CLINICAL SERVICES FEE? WHEN IS PAYMENT DUE?

PCCA will typically invoice by the 20th (no later than the 25th) of month for the next month's Clinical Services Fee. Payment of the Clinical Services Fee invoice is due by the 10th of the month.

CAN PCCA CLINICAL COMPOUNDING PHARMACISTS HELP ME — EVEN IF I'M USING CHEMICALS FROM OTHER SUPPLIERS?

PCCA performs extensive testing on all of the chemicals and products we offer in the marketplace — including making our formulas with our ingredients. PCCA Clinical Compounding Pharmacists are able to provide extensive support for questions related to PCCA ingredients, because we have a great deal of knowledge about how they perform in various situations and, if necessary, we can conduct further testing in our formulation laboratory. If you are using ingredients from other suppliers, many details are unknown to our team; therefore, our ability to provide support is greatly limited.

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